

Curry Transfer & Recycling looks forward to providing you with quality garbage and recycling collection.

To better serve you, the following are some guidelines for garbage service. If you have any questions, please call our office at **541-469-2425** or **800-826-9801**. Our office hours are 8 am to 4:30 p.m, Monday through Friday.

- **Save money and time with our payment options. Download Curry Transfer & Recycling App on your phone. On-line bill pay is available at [www.wcicustomer.com](http://www.wcicustomer.com), or make a one-time payment at [www.wasteconnections.com/make-a-payment](http://www.wasteconnections.com/make-a-payment). Our toll-free phone payment line is 855-569-2719 is available 24 hours a day, 7 days a week. No extra fees assessed.**
- Pick-up hours can change without notification. Non-pick-up day service may be arranged for an additional fee.
- **Allow 3 to 4 feet of clearance around each of your carts**, (6 feet from stationary objects like mailboxes, vehicles, fences). Obstructed carts may result in a missed pick-up.
- **Bagging your garbage as much as possible and tying the bag** before placing your items in your cart **prevents debris** from scattering during collection and keeps the business area clean. Do not bag your recycle material as plastic bags are not accepted at our recycle sorting facility.
- Overloaded carts will be charged **an extra bag charge**.
- **Overweight carts** may not be serviced.
- **Vacation credit** may be given if advance notice is received. A minimal suspend fee will be assessed.
- A small administrative **fee** will be assessed for **new, resumed, and cancelled service**.
- Immediately report any **missed pick-up** by your collector. Once we are aware of the problem, we can make sure you are properly serviced.
- Contact our office to schedule a **special pick-up for bulky items** such as furniture, appliances, and tires. Dumpsters for short-term periods are also available. Rates for these items differ from your normal garbage rate.
- Some materials require special handling and should not be thrown into your dumpster. **Restricted items** include medical waste, car batteries, motor oil, propane tanks, oil-based paint, asbestos, and e-waste (computer monitors, CPU, laptops, and televisions). Contact our office if you have questions about how to properly dispose these items.
- Contact our office for information regarding the disposal of **hazardous waste**.
- Notify our office of **address changes, service changes, and terminations**. Charges will continue to accrue until notification of cancellation regardless of your last service date.
- Collection service will run on schedule for **all holidays**. There will be no interruption of service for regularly scheduled residential and commercial service.
- Payment for service is due **upon receipt** of your monthly or quarterly billing. **A finance fee of 1.5% or minimum of \$1.00** will be assessed for any previous balance due. Interruption or cancellation of service may occur for past due accounts of more than 35 days, with or without notice.

